



ISO 21401:2018

Hotel Sustainability Management 酒店可持續管理

Standard Understanding Training 標準理解培訓 (#HSMS-U2R)

Internal Auditor Training 內審員培訓 (#HSMS-IA2)

Training Objectives 培訓目標

- To understand the development of ISO 21401:2018
瞭解 ISO 21401:2018 的發展
- To understand ISO 21401:2018 standard requirements
瞭解 ISO 21401:2018 的標準要求
- To understand application of ISO 21401:2018 in hotels
瞭解 ISO 21401:2018 在酒店中的應用
- To develop the basic expertise to implement a sustainability management system according to ISO 21401:2018
發展依據 ISO 21401:2018 實施可持續發展管理體系所需基礎技能
- To develop the basic expertise to plan and conduct internal audit based on ISO 21401:2018
發展根據 ISO 21401:2018 的標準要求進行內部審核所需基礎技能

Recommended Prior Knowledge 建議的事先認知

- Experience in hotel operation
酒店的運作經驗
- Problems in the implementation of sustainability management in own organization
本身組織的可持續性管理中遇到的問題





Suitable for 培訓對象

- Sustainability Management Auditors, Management, Engineers, Experts, Consultants in hotel management related field.
可持續性管理審核員、管理層、工程師、酒店管理領域相關的專業人仕、顧問
- Persons seeking career opportunities in hotel sustainability field /Certification Bodies.
尋找與酒店可持續性管理領域 / 認證機構相關的就業機會的人仕

**Keep learning.
Be outstanding!**



Training Approach 培訓形式

- Exercises (individual or by team)
練習 (個人或小組)
- Workshops
討論演練
- English or Chinese as posted at website
英文或中文，按網頁發佈
- Tutor: Experienced Trainer with Auditor Qualification
講師：經驗豐富的具備審核員資格的培訓師





Course Agenda 課程安排

Day 日程	Items 項目	Evaluation 評估
Part 1	<ul style="list-style-type: none">• General introduction to ISO 21401:2018 簡介• Standard Requirements Understanding 標準要求的理解• Workshops 討論演練	Participation Required 要求參與
Part 2	<ul style="list-style-type: none">• Consideration of EHS Regulations 對環境和職安健法規的考慮• Certification Roadmap 認證流程• <i>Internal Audit 內審 (for Internal Auditor Course 內審員課程適用)</i> - <i>Planning, Implementation, Reporting, & Follow-up</i> 策劃、實施、報告與跟進• Workshops 討論演練• Q&A 問答	Participation Required 要求參與
	<ul style="list-style-type: none">• Written Exam 筆試 <open book 開卷> (within 1 hour 小時)	Pass: >=60% in score



Related Course 相關課程:

HSMS-U2R, 1.5 days 天, ISO 21401:2018 Standard Understanding Training 標準理解培訓

HSMS-IA2, 2 days 天, ISO 21401:2018 Internal Auditor Training 內審員培訓

Add Internal Audit training module on the basis of above course.

在上列課程的基礎上增加內審培訓模塊。



Evaluation and Certificate 評估和證書

1. Evaluation based on Participation 參與表現評估

- A Certificate of Attendance by DQS will be issued to the registered participants who have participated in the whole training course and completed all assignments, but have not been successful in passing the exam.

全程出席並完成課程任務，但未能通過考試的學員可獲得DQS頒發的培訓出席證書。

2. General Evaluation 綜合評估

- A Certificate of Successful Completion by DQS will be awarded to registered participants who have participated in the whole training course, completed all assignments, and passed the exam.

全程出席和完成課程任務，並通過考試的註冊學員可獲得DQS頒發的培訓完成證書。



Contact Information 聯絡信息

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[Registration Form 報名表](#)