



# TL 9000:2016 Standard Understanding Training 標準理解培訓 (#TL-U2R)

## Training Objectives 培訓目標

- To understand the development of TL 9000:2016 (R6)  
瞭解 TL 9000:2016 (R6) 的發展
- To understand TL 9000:2016 standard requirements  
瞭解 TL 9000:2016 的標準要求
- To understand the changes to TL 9000:2016  
瞭解 TL 9000:2016 的變更
- To understand the relation between standard and Measurement Handbook  
瞭解標準與測量手冊的關係
- To develop the needed expertise to implement an QMS according to TL9000:2016  
發展依據 TL9000:2016 實施質量管理體系所需基礎技能
- Understanding of Measurement Handbook and ISO 9001 is NOT included in this course due to time constraint, but it can be included in Q&A section.  
因時間關係，測量手冊和 ISO 9001 的內容不包括在此課程內，但可以包括在問答環節。

## Recommended Prior Knowledge 建議的事先認知

- Basic understanding about ISO 9001 & TL 9000 標準基本認識
- Understanding about Measurement Handbook R5.0 《測量手冊》R5.0 的認識
- Problems in the implementation of TL QMS in own organization  
本身組織的電信產品質量管理體系運行中遇到的問題





## Suitable for 培訓對象

- QMS Auditors, Managers, Engineers, Consultants in telecommunication related field.  
電信產品質量管理體系審核員、經理、工程師、電信領域相關的專業顧問
- Persons seeking career opportunities in telecommunication QMS field /Certification Bodies.  
尋找與電信產品質量管理領域 / 認證機構相關的就業機會的人仕

**Keep learning.  
Be outstanding!**



## Training Approach 培訓形式

- Lecturing by tutor 講師面授
- Exercises (individual or by team) 練習 (個人或小組)
- Lecturing in Mandarin, Cantonese, or English as requested (unless otherwise specified), with training materials in English or Chinese  
授課語言可以按要求為普通話、粵語、或英文(除非另文指定)· 培訓資料為中文或英文
- Tutor: Experienced Trainer with Auditor Qualification  
講師：經驗豐富的具備審核員資格的培訓師

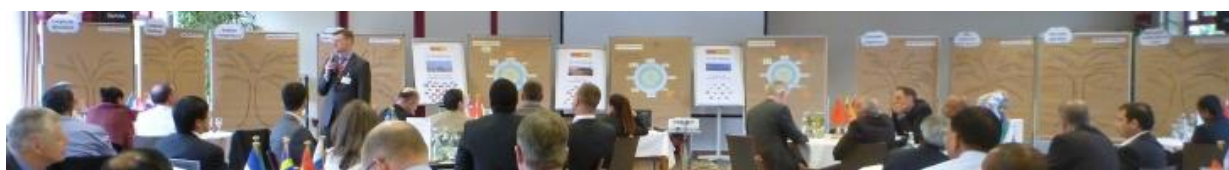




## Course Agenda 課程安排

1.5 DAYS 天

Day 日程	Items 項目	Evaluation 評估
<b>DAY 1</b>	<ul style="list-style-type: none"><li>• General introduction to TL 9000:2016 簡介</li><li>• High Level Structure, Process Approach 高級結構 · 過程方法</li><li>• Risk Based Thinking, QMS Principles 風險思維 · 質量管理體系原則</li><li>• Standard Requirements Understanding 標準要求的理解</li><li>• Workshops 討論演練</li><li>• Q&amp;A 問答</li></ul>	Participation Required 要求參與
<b>Day 2 AM</b>	<ul style="list-style-type: none"><li>• Standard Requirements Understanding (continued) 標準要求的理解 (續)</li><li>• Relation between Standard and Measurement Handbook 標準與測量手冊的關係</li><li>• Certification and Transition Rules 認證和過渡規則</li><li>• Preparation for Certification Audit 認證審核前的準備</li><li>• Workshops 討論演練</li><li>• Q&amp;A 問答</li></ul>	Participation Required 要求參與
	<ul style="list-style-type: none"><li>• Course Evaluation 課程評估</li></ul>	





## Evaluation and Certificate 評估和證書

### 1. Evaluation based on Participation 參與表現評估

- A Certificate of Attendance by DQS will be issued to the registered participants who have participated in the whole training course and completed all assignments, but have not been successful in passing the evaluation.

全程出席並完成課程任務，但未能通過測評的學員可獲得DQS頒發的培訓出席證書。

### 2. General Evaluation 綜合評估

- A Certificate of Successful Completion by DQS will be awarded to registered participants who have participated in the whole training course, completed all assignments, and passed the evaluation.

全程出席和完成課程任務，並通過測評的註冊學員可獲得DQS頒發的培訓完成證書。



## Contact Information 聯絡信息

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[Registration Form 報名表](#)